

# NBN BUSINESS PACKAGES

Dealer Number:

## Subscriber Details (Please use block letters)

Company Name:		ABN/ACN:	
Title:	Given Name:	Surname:	Position:
Street Address:		Suburb:	P/code:
Postal Address: (if different than above)		Suburb:	P/code:
Phone:	Mobile:	Fax:	
Driver's License Number / ID:		DOB:	

## Subscriber Login Details (must be lower case)

Username:	Password:
Primary Email Address:	Email address for billing: (if different from primary)

### NBN Light: Speed - 12/1Mbps

✓	Plan	Upload	Download Data	Upload Data	Contract	Price
	<b>NBN Bus Light 50</b>	FREE <sup>2</sup>	50GB	Unlimited	24 months	\$59.95pm
	<b>NBN Bus Light 100</b>	FREE <sup>2</sup>	100GB	Unlimited	24 months	\$69.95pm
	<b>NBN Home Bus 600</b>	FREE <sup>2</sup>	600GB	Unlimited	24 months	\$89.95pm
	<b>NBN Home Bus 1000</b>	FREE <sup>2</sup>	1000GB	Unlimited	24 months	\$99.95pm

### NBN Medium: Speed - 25/5Mbps

✓	Plan	Upload	Download Data	Upload Data	Contract	Price
	<b>NBN Bus Medium 50</b>	FREE <sup>2</sup>	50GB	Unlimited	24 months	\$69.95pm
	<b>NBN Bus Medium 100</b>	FREE <sup>2</sup>	100GB	Unlimited	24 months	\$79.95pm
	<b>NBN Bus Medium 600</b>	FREE <sup>2</sup>	600GB	Unlimited	24 months	\$99.95pm
	<b>NBN Bus Medium 1000</b>	FREE <sup>2</sup>	1000GB	Unlimited	24 months	\$109.95pm

### NBN Heavy: Speed - 50/20Mbps

✓	Plan	Upload	Data	Upload Data	Contract	Price
	<b>NBN Bus Heavy 50</b>	FREE <sup>2</sup>	50GB	Unlimited	24 months	\$79.95pm
	<b>NBN Bus Heavy 100</b>	FREE <sup>2</sup>	100GB	Unlimited	24 months	\$89.95pm
	<b>NBN Bus Heavy 600</b>	FREE <sup>2</sup>	600GB	Unlimited	24 months	\$109.95pm
	<b>NBN Bus Heavy 1000</b>	FREE <sup>2</sup>	1000GB	Unlimited	24 months	\$119.95pm

### NBN Extreme: Speed - 100/40Mbps

✓	Plan	Upload	Data	Upload Data	Contract	Price
	<b>NBN Bus Extreme 50</b>	FREE <sup>2</sup>	50GB	Unlimited	24 months	\$89.95pm
	<b>NBN Bus Extreme 100</b>	FREE <sup>2</sup>	100GB	Unlimited	24 months	\$99.95pm
	<b>NBN Bus Extreme 600</b>	FREE <sup>2</sup>	600GB	Unlimited	24 months	\$119.95pm
	<b>NBN Bus Extreme 1000</b>	FREE <sup>2</sup>	1000GB	Unlimited	24 months	\$129.95pm

### NBN REDUNDANCY<sup>#</sup>: Speed - Up to 30mbps down/5mbps up

✓	Plan	Data	Speed	Bundled	Contract	Price
	<b>NBN REDUNDANCY - Bundled</b> (Primary NBN connection with Yourhub NBN only)	50GB	30mbps/5mbps	Yes	24 months	\$59.95pm

# NBN BUSINESS PACKAGES

<b>NBN REDUNDANCY – Standalone</b> <small>(Primary NBN connection with any other NBN Provider)</small>	50GB	30mbps/5mbps	No	24 months	\$69.95pm
---	------	--------------	----	-----------	-----------

## NBN REDUNDANCY: Options

✓	Options	Details
<input type="checkbox"/>	Initial Installation of Fixed Wireless Redundancy	\$370.00min (Includes up to 1 hour installation. For larger installations quotation may be required. Each site may vary depending on installation requirements )
<input type="checkbox"/>	Existing Connection Charges	\$150.00 (Where a Yourhub installation has already been installed)
<input type="checkbox"/>	Redundancy Router Required?	\$150.00 (Provides automatic failover to Yourhub Redundant Internet service)
<input type="checkbox"/>	Fixed IP Required?	\$9.95pm (Allows remote access to company network during NBN outages)

## Addon Features

<input type="checkbox"/>	<b>Additional Email Account/s</b> <small>(Tick if required, blocks of 5 emails)</small>	\$99.00 Per Year <small>(Tick if required)</small>	<input type="checkbox"/>	<b>NBN Compatible Router</b>	\$89.95 <small>(Tick if required)</small>
<input type="checkbox"/>	<b>Nettalk Phone</b> <small>(Standard Package)</small>	\$19.95 Per Month <small>(Tick if required)</small>	<input type="checkbox"/>	<b>Port Existing Phone Number/s</b>	\$110.00 (Once Off) <small>(Tick if required)</small>
<input type="checkbox"/>	<b>Managed PBX Cloud Phone Service</b> <small>(Includes 2 phone lines. More details available on request )</small>	\$60.00 Per Month <small>(Tick if required)</small>	<input type="checkbox"/>	<b>Fixed IP Address</b>	Standard Inclusion with Yourhub NBN
<input type="checkbox"/>	<b>Domain Name Registrations / Management</b>	Yourhub are an authorised reseller of an auDA approved Registrar for domain names.	<input type="checkbox"/>	<b>Website Email &amp; Hosting</b>	Yourhub dedicated hosting Australian servers. (POA)

## Service Details

Current Provider (Internet):		Is the NBN fiber installed already? <input type="checkbox"/> Yes, <input type="checkbox"/> No
<b>Service Install Address:</b>	( <input type="checkbox"/> Tick if the same as above)	
Address:		
Suburb / Town:	State:	Postcode:

The applicant accepts and agrees to be bound by the Yourhub Terms & Conditions and NBN Service Specifications (these documents are available online at [www.yourhub.com.au/files](http://www.yourhub.com.au/files)); and the Additional Notes on Page 2 of this document. The applicant also confirms that he/she is 18 years of age or older. If the applicant is a company then the signee warrants that he/she is authorised to execute this agreement on behalf of the company.

Signature: ..... Date: ...../...../.....

## Payment Method Details

<b>METHOD:</b> (Tick a box below)	<input type="checkbox"/> Direct Debit	<input type="checkbox"/> Credit Card	<input type="checkbox"/> Monthly Invoice (month in advance)
<b>Credit Card Details</b>	Card type	Card Number	Expiry date
	M/C		
	VISA		
	Ezi Debit		

I hereby authorise Choice I.T Australia to bill my credit card for all charges owing to my account.

Signature: ..... Date: ...../...../.....

## Additional Information

<b>Application:</b>	When you apply for a Yourhub NBN services, you should be aware of certain obligations and conditions once the order form is received by Yourhub. Firstly, please be aware that when you sign the application form you are signing to say that you accept and agree to be bound by the Yourhub Terms and Conditions and NBN Service Specifications (these documents are available at <a href="http://www.yourhub.com.au/files">www.yourhub.com.au/files</a> ). Please call us if you would like any help interpreting these documents.
<b>Customer Details:</b>	Please complete all information contained in Section 1. This information will be used for the purposes of supplying you with the service, to administer your account with us and if necessary, to transfer you from your existing supplier. For your security and privacy, it is important that you provide all the information we request. We will use it to verify your identity when dealing with you over the phone. The requested information for registered businesses includes your Australian Business Number (ABN), and for individuals includes your date of birth and (if applicable) Driver's License Number. Your mobile number may also be used to alert you of your order status via SMS
<b>Connection:</b>	A connection charge of \$0.00 applies to all new NBN services for a period of 24 month contracts. An additional once off \$350 NBN™ New Development charge applies if your premises is identified by NBN™ as being within the site boundary of a new development.
<b>Churn:</b>	If you have an existing NBN service and wish to move it to Yourhub NBN service a churn fee of \$75.00 applies and is for a 24 month contract period.
<b>Contract:</b>	There is a minimum contract period with NBN packages of 24 months with no connection charges.
<b>*NBN Redundancy:</b>	Redundancy packages will automatically failover to standard FWBUS-50 at the current rate if continually used for a period of 2 consecutive months or at the discretion of Yourhub should it fall out of the intended use.
<b>* WiFi:</b>	Includes access to Yourhub Hotspots. Use your internet connection away from office 24/7. Unused time and or data are not accumulative and will be lost at the end of each month.

# NBN BUSINESS PACKAGES

<b>Shaping:</b>	Shaping is your safe guard each month from incurring excess usage charges on your monthly internet connection. Once you reach your monthly data usage limit your internet will be limited or shaped to a lower speed (min 256kbps) until the anniversary date of your connection.
<b>Upload:</b>	Yourhub NBN packages offer FREE upload data. This means that anything you upload over your NBN service is not calculated into your monthly data allocation.
<b>Early Termination:</b>	Disconnection fee if the customer is disconnected. This fee is calculated at 50% of the fixed monthly price multiplied by the remaining number of months i.e. \$29.98 (50% Of \$59.95) x 6 months = \$179.85.
<b>Speed Change:</b>	You can elect to change the speed of your plan to a higher speed at any time. A fee of \$40.00 applies for each speed change.
<b>Plan Change:</b>	A fee of \$40.00 applies for each plan change.
<b>Incorrect Call Out:</b>	This is the fee per hour charged to the customer for an incorrect call out and is based on the time on site (Min\$200.00)
<b>Out of Hours Support:</b>	Call to support staff out of hours (Min \$200.00)
<b>Phone:</b>	Nettalk Phone is a Voice over Internet Protocol service (VoIP) and is not part of the ageing POTs telephone system. For an additional \$19.95 per month include Nettalk Phone. Turn off your existing analogue telephone service and stop paying line rental and excessive call charges. Yourhub can port your current number from your previous telephone provider or we can allocate you a new local number, the choice is yours!
<b>Incorrect Fault:</b>	This is the fee charged to the customer when an incorrect fault is lodged and found not to be on the carrier's network (\$250.00).
<b>Billing Information:</b>	Tax invoices/statements are available 24/7 via your account login at <a href="http://www.yourhub.com.au/custdata">www.yourhub.com.au/custdata</a> . Posting of paper invoices is available but discouraged for environmental reasons, and if requested will attract a \$2.00 surcharge per invoice. As per the Terms and Conditions, payment is required 1 month in advance. You will be required to pay the setup fee and any equipment costs (if applicable) and the first monthly fee upon provisioning of your service. Billing will begin within 7 days of the service being provisioned by our carrier, or earlier if you have registered a successful login. Credit card surcharge: Payments via Visa or Mastercard incur a 2% surcharge per transaction. There are no surcharges Direct Debit, Direct Credit, Cheque, Money Order or Cash.
<b>Greenfields Installation:</b>	Connection Charge of \$350.00 Per Service Location (New Development) applies to all contract and non-contract applicants where applicable.
<b>Relocating:</b>	You will need to contact Yourhub if you are intending to relocate your service. We strongly advise that you contact our Sales department to discuss any pending changes to your NBN and phone service prior to making those changes. Due to technical constraints, not all NBN services are available in all areas. Yourhub may offer equivalent services at your new location and you may be liable to cancellation charges if you are still within your contract period.

**Note:** Please be aware that your existing phone and internet service will not be affected by the installation of NBN services. We recommend that you retain your standard copper phone and internet services until such time as your NBN service is installed and complete to avoid down time. All prices quoted include GST.

## Hardware: If applicable

Yourhub NBN service requires a suitable modem or router at your premises to function. We recommend that you purchase this from us preconfigured to ensure a fully supported service - please refer to [www.yourhub.com.au/hardware](http://www.yourhub.com.au/hardware) for details

If you have ordered hardware, please ensure that you have provided a suitable daytime delivery address, as the courier will require a signature upon delivery. If there is no-one available to sign for the delivery, a card will be left and the parcel redirected to the nearest collection depot; and an additional \$25 delivery charge will be applied. We therefore recommend delivery to a work address, if this is more convenient (please document below if required):

**Business Hours Equipment Delivery Address** (if different to address specified on page one of this form):

Attention: ..... Product Required: .....

Address: .....

Suburb: ..... Qty: .....

State: ..... Postcode: .....

## Notes: