

NBN - Residential

(FTTN, FTTH, FWNBN)

Dealer Number:

Subscriber Details (Please use block letters)

Title:	Given Name:	Surname:
Street Address:		Suburb:
Postal Address: (if different than above)		P/code:
Phone:	Mobile:	Fax:
Driver's License Number / ID:		DOB:

Subscriber Login Details (must be lower case)

Username:	Password:
Primary Email Address:	Email address for billing: (if different from primary)

NBN Light: Speed - 12/1Mbps

✓	Plan	Upload	Download Data	Contract (✓ Tick box)		Price
	NBN Home Light 50	FREE ²	50GB	24 months	No Contract ¹	\$49.95 pm
	NBN Home Light 100	FREE ²	100GB	24 months	No Contract ¹	\$59.95 pm
	NBN Home Light 600	FREE ²	600GB	24 months	No Contract ¹	\$79.95 pm
	NBN Home Light 1000	FREE ²	1000GB	24 months	No Contract ¹	\$89.95 pm

NBN Medium: Speed - 25/5Mbps

✓	Plan	Upload	Download Data	Contract (✓ Tick box)		Price
	NBN Home Medium 50	FREE ²	50GB	24 months	No Contract ¹	\$59.95 pm
	NBN Home Medium 100	FREE ²	100GB	24 months	No Contract ¹	\$69.95 pm
	NBN Home Medium 600	FREE ²	600GB	24 months	No Contract ¹	\$89.95 pm
	NBN Home Medium 1000	FREE ²	1000GB	24 months	No Contract ¹	\$99.95 pm

NBN Heavy: Speed - 50/20Mbps

✓	Plan	Upload	Data	Contract (✓ Tick box)		Price
	NBN Home Heavy 50	FREE ²	50GB	24 months	No Contract ¹	\$69.95 pm
	NBN Home Heavy 100	FREE ²	100GB	24 months	No Contract ¹	\$79.95 pm
	NBN Home Heavy 600	FREE ²	600GB	24 months	No Contract ¹	\$99.95 pm
	NBN Home Heavy 1000	FREE ²	1000GB	24 months	No Contract ¹	\$109.95pm

NBN Extreme: Speed - 100/40Mbps

✓	Plan	Upload	Data	Contract (✓ Tick box)		Price
	NBN Home Extreme 50	FREE ²	50GB	24 months	No Contract ¹	\$79.95pm
	NBN Home Extreme 100	FREE ²	100GB	24 months	No Contract ¹	\$89.95pm
	NBN Home Extreme 600	FREE ²	600GB	24 months	No Contract ¹	\$109.95 pm
	NBN Home Extreme 1000	FREE ²	1000GB	24 months	No Contract ¹	\$119.95 pm

Addon Features

<input type="checkbox"/>	Additional Email Account/s (Tick if required, blocks of 5 emails)	\$50 Per Year (Tick if required)	<input type="checkbox"/>	NBN Compatible Router	\$119.95 (Tick if required)
<input type="checkbox"/>	Home Phone (*Nettalk) (Standard Package)	\$9.95 Per Month (Tick if required)	<input type="checkbox"/>	Keep / Port Existing Phone Number	\$110.00 (Once Off)

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Email Virus Scanning	\$24.00 Per Year (Tick if required)	<input type="checkbox"/>	Phone Adapter	\$89.95 (Tick if required)
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Service Details

Current Provider (Internet):				Is the fiber to the home installed already? <input type="checkbox"/> Yes, <input type="checkbox"/> No
Service Install Address:	(<input type="checkbox"/> Tick if the same as above)			
Address:				
Suburb / Town:	State:	Postcode:		
Agreed Contract Term:	<input type="checkbox"/> 2 Year term (Connection Fee \$0.00) or <input type="checkbox"/> Month in advance/ No Contract (Connection Fee \$150.00)			

The applicant accepts and agrees to be bound by the Yourhub Terms & Conditions and NBN Service Specifications (these documents are available online at www.yourhub.com.au/files); and the Additional Notes on Page 2 of this document. The applicant also confirms that he/she is 18 years of age or older. If the applicant is a company then the signee warrants that he/she is authorised to execute this agreement on behalf of the company.

Signature:

Date:/...../.....

Payment Method Details

METHOD: (Tick a box below)	<input type="checkbox"/> Direct Debit <input type="checkbox"/> Credit Card			
Credit Card Details	Card type	Card Number	Expiry date	Name on Card
	M/C			
	VISA			
	Ezi Debit			

I hereby authorise Choice I.T Australia to bill my credit card for all charges owing to my account.

Signature:

Date:/...../.....

Additional Information

Application:	When you apply for a Yourhub NBN services, you should be aware of certain obligations and conditions once the order form is received by Yourhub. Firstly, please be aware that when you sign the application form you are signing to say that you accept and agree to be bound by the Yourhub Terms and Conditions and NBN Service Specifications (these documents are available at www.yourhub.com.au/files). Please call us if you would like any help interpreting these documents.
Customer Details:	Please complete all information contained in Section 1. This information will be used for the purposes of supplying you with the service, to administer your account with us and if necessary, to transfer you from your existing supplier. For your security and privacy, it is important that you provide all the information we request. We will use it to verify your identity when dealing with you over the phone. The requested information for registered businesses includes your Australian Business Number (ABN), and for individuals includes your date of birth and (if applicable) Driver's License Number. Your mobile number may also be used to alert you of your order status via SMS
Connection:	A connection charge of \$0.00 applies to all new NBN services for a period of 24 month contracts. An additional once off \$350 nbn™ New Development charge applies if your premises is identified by nbn™ as being within the site boundary of a new development.
Churn:	If you have an existing NBN service and wish to move it to Yourhub NBN service a churn fee of \$75.00 applies and is for a 24 month contract period.
Contract:	There is a minimum contract period with NBN packages of 24 months with no connection charges.
¹No Contract:	No contract packages will incur the \$150.00 connection charge and one month in advance. Written notification must be provided to cancel the service with not less than 30 day notice. An additional once off \$350 nbn™ New Development charge applies if your premises is identified by nbn™ as being within the site boundary of a new development.
* WiFi:	Includes access to Yourhub Hotspots. Use your internet connection away from home 24/7. Unused time and or data are not accumulative and will be lost at the end of each month.
²Shaping:	Shaping is your safe guard each month from incurring excess usage charges on your monthly internet connection. Once you reach your monthly data usage limit your internet will be limited or shaped to a lower speed (min 256kbps) until the anniversary date of your connection.
²Upload:	Yourhub NBN packages offer FREE upload data. This means that anything you upload over your NBN service is not calculated into your monthly data allocation.
Early Termination:	Disconnection fee if the customer is disconnected. This fee is calculated at 50% of the fixed monthly price multiplied by the remaining number of months i.e. \$29.98 (50% Of \$59.95) x 6 months = \$179.85.
Speed Change:	You can elect to change the speed of your plan to a higher speed at any time. A fee of \$40.00 applies for each speed change.
Plan Change:	A fee of \$40.00 applies for each plan change.
Incorrect Call Out:	This is the fee per hour charged to the customer for an incorrect call out and is based on the time on site (Min\$200.00)
Out of Hours Support:	Call to support staff out of hours (Min \$200.00)
¹Phone:	Nettalk Phone is a Voice over Internet Protocol service (VoIP) and is not part of the ageing POTs telephone system. For an additional \$9.95 per month include Nettalk Phone. Turn off your existing analogue telephone service and stop paying line rental and excessive call charges. Yourhub can port your current number from your previous telephone provider or we can allocate you a new local number, the choice is yours!
Incorrect Fault:	This is the fee charged to the customer when an incorrect fault is lodged and found not to be on the carrier's network (\$250.00).

